

8 March 2024

Aurora Court and Stella Court,  
Central Way,  
Park Royal,  
NW10

Dear residents,

### External wall investigation to take place Monday 11 March

We will be investigating your building's external wall system on **Monday 11 March**. The external wall system is anything that makes up the external wall of your building – this includes things like cladding, tiles, insulation, fire barriers and render systems.

#### Logistics during the investigations

We will be using ladders to carry out the investigations to the external wall system. We'll be inspecting areas across the buildings and looking at all the different material types used. If we need to make any intrusive inspection holes to look behind the outer wall, we will put things back to the way they were before we arrived.

We may require access to some balconies in order to complete our investigation – if you are able to provide us access on the day, please do get in touch with us. We don't expect the inspections to affect parking, but please do make sure you park within allotted spaces to make sure we are able to access the external wall where necessary.

#### Why are investigations taking place?

Following the Grenfell Tower fire, the government told owners of tall buildings over 18 metres to investigate their buildings and determine if the correct materials had been used, and the construction method/workmanship was appropriate. SNG (then Network Homes) has nearly 100 tall buildings and so it took us some time to be able to investigate all of them, as professionals with the necessary skills are in very high demand, due to the number of tall buildings in the UK and London particularly.

We're now investigating buildings below 18 metres – this includes your building. If we don't find any issues, we will be able to issue an EWS1 form (external wall system – EWS) which is a form that certifies the fire safety level of a building. The government has said this is only required for buildings over 18 metres, but some lenders are asking for it anyway. If we do find any issues, we will write to you when we have the next steps to share.

#### Cladding Safety Scheme

The Cladding Safety Scheme is a government fund to pay for some cladding-related issues at buildings between 11 and 18 metres – your buildings fall into this height range. The fund is to pay for work where otherwise the costs could be recovered through the service charge. Our aim has always been to recover costs from the original contractor, but this scheme may be of use if we are not able to get costs from the contractor.

If you have any questions, please get in touch with us on [customerservice@networkhomes.org.uk](mailto:customerservice@networkhomes.org.uk).

Kind regards  
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Head of Resident Management (Building Safety)

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#### **A summary of this letter**

We're following guidance from government that we need to investigate the external wall system of buildings like yours.

Your investigation will take place on **Monday 11 March**.