

Safety in your building

3 July 2023

Vantage Point,
Berger Road,
Homerton,
E9

Dear residents,

Update following Claritas liquidation

I'd like to thank you all for your patience and understanding following the disappointing news we shared last month about our contractor Claritas informing us they were going into liquidation. We have now been notified that the liquidation has formally begun and Claritas' operations will be wound up.

Next steps

We're currently working on a solution that we hope will be quite promising and will allow us to get started again on-site with the shortest delay possible. We're still working out the details, so will let you know once we are able to confirm what's going to happen.

We're hopeful this won't take too long, but of course, things may change and we will let you know if things take longer than we expect. We will then hold another resident webinar once we can confirm what will happen, to explain the details of the work and when work can restart.

On-site security

We've had members of staff and contractors on-site over the last week to reassess the current security provisions and ensure they are working as expected. Additional fencing has been installed to help keep the scaffold secure, plus motion-sensor security cameras have been installed. Please do get in touch with the evacuation manager if you see something or call 999 in an emergency. Please ensure you and your household keep off the scaffolding as it is alarmed.

Further support

If you need further support, you can visit the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>

- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/vantagebuildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

Raj Gandecha

Head of Resident Management (Building Safety)



Network Homes

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

A summary of this letter

After informing us they were going into liquidation, our main contractor Claritas has now formally begun liquidation proceedings.

We're hopeful we've found an appropriate solution and will confirm details once we've signed an agreement. We're hopeful there won't be too much of a delay.

We've added security fencing and cameras on-site to improve security.

A reminder

Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.