Safety in your building

22 June 2023

Best House, Moss House, Smith House, Yashin House, Matthews Close, Wembley Park, HA9

Dear residents,

Remedial work expected to begin this summer

We're pleased to say that we're finalising the agreement for the work at Matthews Close. If everything goes to plan, we expect remediation of parts of the external wall system to begin this summer.

Resident webinar

Before we get started on work, we will write again to invite you to a resident webinar, where we'll give you all the important details such as the start date, project duration, locations of work and any anticipated disruption. Please look out for this invite in the coming weeks – we'll answer any specific questions you have about the work during the webinar.

Further support

You can check our dedicated document library for your building's letters and documents: <u>https://www.networkhomes.org.uk/matthewsbuildingdocuments/</u>. Or get in touch with us on <u>customerservice@networkhomes.org.uk</u> if you have any questions.

Kind regards

Raj Gandecha Head of Resident Management (Building Safety)

¹ FCA consumer credit arrangements are regulated by the FCA and any complaints arising from these arrangements by the Financial Ombudsman Service; Network Homes Limited, reference number FRN 919890, is authorised to provide Limited Permission lending and debt counselling on a not for profit basis. Details of our FCA permissions can be found on the **Financial Services Register**.

Good homes make everything possible



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A summary of this letter

If everything goes to plan, we hope to start remediation work in the summer – please look out for further updates soon!

A reminder

Your building's fire strategy is stay put, so you should stay in your home unless you are directly affected by smoke, heat or fire, or are told to evacuate by the fire brigade. There is no communal alarm in the building.