

Safety in your building

16 May 2023

Rainbow House,
Water Lane,
Watford,
WD19 2AP

Dear residents,

Fire doors surveys coming next week

We let you know in our last update that we would be installing new Gerda fire doors to the front door of your individual home. We'll be carrying out some surveys next week to prepare for the new doors to be installed.

Booking an appointment

The surveys will take place the week commencing **Monday 22 May**. You will be contacted by our Resident Liaison Officer Cameron Anterkyi to arrange an appointment on behalf of manufacturer Gerda, so they can carry out a survey and take precise measurements for the doorsets. Surveys should take less than 30 minutes and we'll need you to open your front door so Gerda can do the necessary measuring and inspecting.

The doors require a 12 to 16 weeks manufacturing period and once they are ready, will be fitted by our contractor AD Construction. More details about installation will be sent closer to the time.

I'd like to thank you in advance for your cooperation in these inspections and installation of new doors. It's really important the manufacturer can take these measurements to ensure a precise and accurate fit.

Maintaining adequate fire protection

We're really pleased to be fitting these new fire door sets as they will guarantee the fire protection of the corridors and your homes in the event of an incident. The doors are certified with 30 minutes smoke and fire protection as long as they are installed and maintained to the manufacturer's guidelines. Therefore, we wanted to let you know that to maintain the correct level of fire protection, you won't be able to alter the door in any way. This includes adding doors numbers, internal hooks, painting the door etc. Any alteration to the door could jeopardise the fire protection and not contain smoke and fire for the certified 30 minutes.

Cost of the flat front doors

These flat front doors will be free of charge and will not be billed through the service charge.

You can read your building's letters here: www.networkhomes.org.uk/rainbowbuildingsafety/. Or get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Best wishes

Carla Ferrarello
Project Manager – Building Safety



Network Homes

The Hive
22 Wembley Park Boulevard
Wembley
HA9 0HP

www.networkhomes.org.uk

customerservice@
networkhomes.org.uk
0300 373 3000

A summary of this letter

Fire door surveys are taking place next week, before new fire doors are installed to your flat front door.

You'll be contacted to arrange an appointment.

A reminder

Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you are instructed by the evacuation manager or you hear the fire alarm, even if you think it is a false alarm.