



Safety in your building

1 December 2022

11 and 17 Robsart Street, 1 and 7 Thornton Street,
Stockwell,
SW9 0BL

Dear residents,

Remediation project update – end date extended to July 2023

Our contractor Higgins is making good progress on the erection of scaffolding around your buildings. The project did get off to a slower start than we had expected as the work to prep the site for scaffolding, including getting the relevant permissions from the council were more complex than initially thought.

The slow start has therefore meant that we have met with Higgins who have revised their programme for this project and when they expect it to be completed. The new expectation for a completion date is now July 2023. I know this will come as a disappointment to you as this will mean you are facing disruption for a longer period of time. I'd like to apologise for that and hope you understand that sometimes we will encounter delays or complications in the project which we could not have expected.

Fire Doors

We would like to thank all those who provided access to their flats for our contractors to investigate the fire doors. We are waiting on the final reports to be issued and once we have these will be discussing them with SW9 colleagues and Higgins. We will require further access to your flats once the remediation work has been agreed and scheduled. We'll write to you regarding this in due course.

Planting affected by project

You will have noticed that scaffold preparation work has commenced which involves the digging out of some landscaped beds which have been filled with hardcore to support the scaffold. This is essential to provide a stable base for the scaffold to be built on. I wanted to confirm with you that at the end of this project, our contractor will take the time to put right any planting, or grass areas which have been affected by this remedial work.

Further support

If you need further support, you can:

- Go to the London Fire Brigade's website, which is offering a free online tool which guides you through a fire risk assessment of your home (home visits are available for more vulnerable residents): <https://www.london-fire.gov.uk/safety/the-home/home-fire-safety/>
- Visit our website where we have a building safety section with lots of information and frequently asked questions: <https://www.networkhomes.org.uk/buildingandfiresafety/>
- View resources which may help: <https://www.networkhomes.org.uk/buildingsafetyresources/>
- Check our document library for your building's letters and documents – it takes a little while to load: <https://www.networkhomes.org.uk/robsart2buildingsafety/>
- Get in touch with us on customerservice@networkhomes.org.uk if you have any questions.

Kind regards

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A summary of this letter

Due to a slower start than expected, Higgins has advised us that they now expect the project to complete in July 2023.

We'll write again when we receive the fire door reports.

A reminder - Your building's fire strategy is **simultaneous evacuation**, which means you must evacuate if you hear the fire alarm, even if you think it is a false alarm.